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PRACTICAL HEALTHCARE TECHNOLOGY GUIDE / INDIA

A practical guide to digitizing Indian clinics

For Independent doctors and clinic managers

Executive summary

Start with a reliable registration-to-payment workflow rather than buying every available module.

Map the current day

Observe a typical clinic session. Count registration steps, duplicate entries, queue handoffs and time spent retrieving records. Use totals rather than patient identifiers.

Choose a minimum scope

Begin with registration, appointments, queue, consultation notes, prescription, billing and follow-up. Separate must-have fields from optional fields.

Pilot before switching

Use fictional patients to test walk-ins, appointments, corrections, repeat visits and interrupted connectivity. Train the receptionist and doctor together.

Scope: educational analysis, not original survey data or a promise of software performance.

Implementation worksheet

Use this checklist with your own facility. Document evidence and assign an owner for each item; leave patient information out of the worksheet.

Stage	What to verify	Owner / status
Week 1	Record baseline and assign workflow owners.	_____
Week 2	Configure roles, templates and sample workflows.	_____
Week 3	Run a limited pilot and daily reconciliation.	_____
Week 4	Review exceptions, backups, training and expansion.	_____

Further reading and reference context

WHO, Global strategy on digital health 2020–2027 (2025 publication). WHO publication.

Government of India, PIB, ABDM interoperability context (2023). Government release. These sources inform the context, not ENTHORIS product claims.

ENTHORIS related resource: enthoris.com/resources/how-to-digitize-small-clinic-india

Last editorial review: 25 November 2026. Verify local requirements, contractual terms and actual capabilities before implementation.